



"Express Mail" mailing label number EV 963 108 860 US

Date of Deposit: June 5, 2007

Case No. 10022/178

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Karen E. Riley et al.

Serial No: 10/029,769

Examiner: Tan D. Nguyen

Filed: October 19, 2001

Group Art Unit: 3629

For: Method for Implementing Service
Desk Capability

RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Notice of Non-Compliant Amendment dated May 29, 2007, Applicant has enclosed a Resubmission of Amendment B including changes required by the Examiner.

Respectfully submitted,

Dated: June 5, 2007

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